

## **QUALITY POLICY**

MADE IN GERMANY **—** 

The conformity of our products and services with the requirements and expectations of our customers and interested parties

As part of this corporate philosophy, every effort is therefore made to ensure that only products are manufactured and services provided that comply with quality standards, safety standards, customer requirements and technical rules. In addition to value for money and delivery reliability, the high quality and reliability of the products and services are essential reasons for the economic success of the company.

The company management itself has assumed responsibility for the quality of all products and services and takes all possible measures to ensure that the quality goals it has set can be achieved. It is responsible for defining and enforcing the quality policy and ensures that it is accessible to all employees.

Constantly increasing market demands require continuous quality improvements to maintain and improve competitiveness. Therefore, quality improvements are a planned, systematic and continuous process for the company.

When it comes to enforcing this, the company management and executives see themselves as responsible, define the quality objectives and communicate them to all staff:

- create the necessary framework conditions and provide the required resources;
- monitor progress and success in quality improvement;
- to comply with product-related social requirements such as laws, ordinances and regulations.

All employees entrusted with management tasks are obliged to:

- consistently enforce and continuously improve the documented quality management system and the processes defined therein, for their areas of responsibility.
- to keep the processes and the associated process, procedure and work instructions up to date,
- to meet the quality objectives set for the respective area of responsibility.

All employees are obliged to implement the documented quality management system and the processes defined therein for their area of responsibility. Since every employee has the task of contributing to quality assurance, the assignment for the performance of a job includes the examination of the results of the work and continuous improvement.

With the QM manual and the associated process and procedural instructions as well as forms, the management introduces a quality management system and puts it into effect.

The effectiveness of the QM system is monitored and ensured through internal and external audits.

This declaration of commitment to the quality policy of the company management is known to all employees through distribution via the internal network and is binding for all.

## **WE WILL GLADLY ANSWER YOUR QUESTIONS**

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